

CUSTOMER SERVICES

EQUIPMENT REPLACEMENT, REMOVAL AND DISPOSAL

Let us help you...

As part of the normal operational cycle of a data center customers routinely upgrade and replace their equipment. Verne Global can assist this task via two areas of support:

- **Un-racking service** - Verne Global's Operations Team will remove all required client equipment, cabling and associated infrastructure into a temporary storage area.
- **Collection service** - The client can remove their own equipment and deliver it to the loading dock where Verne Global's Operations Team will receive it.

Once old equipment is removed, Verne Global offers two options for disposal depending on your preferences:

- **Destroyed** - Your equipment is picked up by our trusted partners and destroyed. A certificate of destruction will be provided upon request.
- **Recycled** - Your equipment will be taken by Verne Global's Operations Team to our local recycling center.



More Information

For more information on our support services for equipment handling, removal and disposal services please contact our Operations Team:

support@verneglobal.com

Note: Support services are provided at our standard White Glove remote hands hourly rate. Please contact us as support@verneglobal.com for a tailored quote.

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